



Identifying workplace behaviours and values

Age range: 16-19

 **BARCLAYS** | LifeSkills



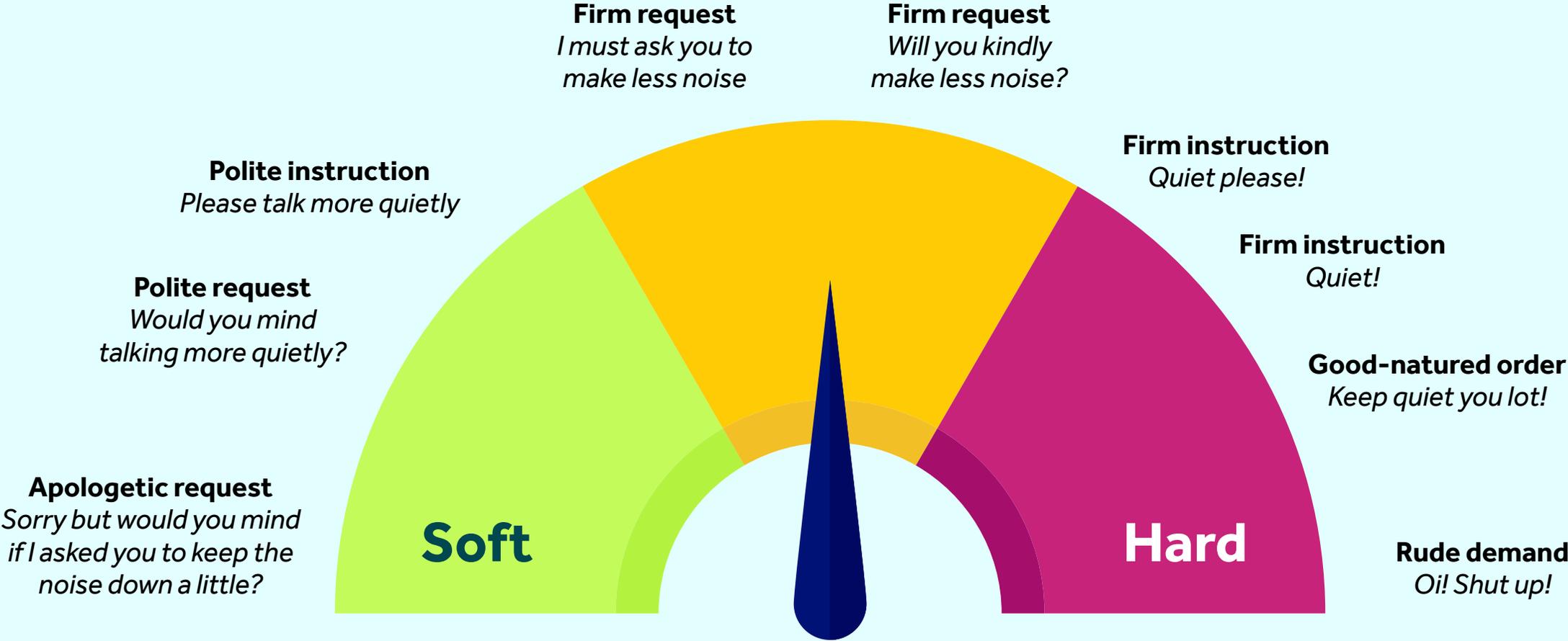
Non-verbal communication



Non-verbal communication



Tone of voice



Organisational culture

YOUR M&S

“We are the most trusted retailer. We have a proud heritage of staff welfare, customer care and involvement in the community. We want to continue to build this.”

Marks and Spencer